

## **Privacy Policy**

Sun Sonic Inc. ("Sun Sonic") will not trade, sell, or disclose to any third party any form of customer identifiable information without the consent of the customer (except as required by subpoena, search warrant or other legal process or in the case where failure to disclose information will lead to imminent harm to the customer or others). This includes information derived from registration, subscription, and use of the Sun Sonic service.

## **Collection / Use of Information**

Sun Sonic shall collect and use customer identifiable information for billing, provisioning of service, to solve problems associated with service, and to inform customers of new products or services that will better meet their needs. Sun Sonic will use customer identifiable information to market products and services to the customer, but will not disclose or make available any customer identifiable information to any third parties seeking to market products. If a customer chooses not to participate in direct marketing of new products and services from Sun Sonic, that customer's information will not be used for the purpose of marketing new products.

## **Security**

Sun Sonic has invested and deployed a wide variety of technology and security features to ensure the privacy of customer information on its network. In addition, Sun Sonic has implemented strict operations guidelines to ensure customer privacy is safeguarded at every level of its organization. Sun Sonic will continue to revise policies and implement additional security features as new technologies becomes available.

## **Communications**

Sun Sonic will not read, listen to or disclose to any third parties private e-mail, conversations, or other communications that are transmitted using Sun Sonic services except as required to ensure proper operation of services or as otherwise authorized by law.

## **Unlawful Activity**

Sun Sonic may use customer identifiable information to investigate and help prevent potentially unlawful activity or activities that threaten the integrity of service or network integrity or otherwise violate Sun Sonic's Service Level Agreement.

## **Account Information**

Sun Sonic will do its best to honour requests from customers for account information, for example, name, address, company, or billing information. The customer is responsible for ensuring that the information on file with Sun Sonic is current and accurate.

## **Children's Privacy Policy**

Sun Sonic does not sell products or services for purchase by children. Sun Sonic does not knowingly solicit or collect customer identifiable information from children or teenagers under the age of eighteen. In addition, Sun Sonic will not knowingly link to any third party web site that solicits or collects customer identifiable information from minors. If you believe that a minor has disclosed personally identifiable information to Sun Sonic, please contact us at 416-907-7777 or [support@SunSonic.ca](mailto:support@SunSonic.ca) so that the information can be removed.

## **Questions**

Questions regarding our Terms of Service, Privacy Policy, or other policy related material could be directed to our support staff by clicking on the "Contact Us" link. Or you can email us at: [support@sunSonic.ca](mailto:support@sunSonic.ca)

**Last Updated: April 18, 2006.** This policy may be updated anytime with or without notice. The latest version can be found at [www.sunsonic.ca](http://www.sunsonic.ca).